

## How To Remote Desktop – connect to Windows via Mac OS

Firstly, on your workstation, open command prompt by going to start menu (windows key) and typing in cmd.



In the command prompt window, type ipconfig and make note of the ethernet adapter's IPv4 Address (should be 128.97.xxx.xxx). You will use this IPv4 address when setting up the remote desktop client. If you are unable to obtain this information, contact support.

```
C:\Windows\system32>ipconfig

Windows IP Configuration

Ethernet adapter Ethernet:

    Connection-specific DNS Suffix  . : sscnet.ucla.edu
    Link-local IPv6 Address . . . . . :
    IPv4 Address. . . . . : 128.97. .
    Subnet Mask . . . . . :
    Default Gateway . . . . . :
```

On the remote computer (Mac OS) –

1. Download and install Microsoft Remote Desktop client
  - a. Download link: <https://apps.apple.com/us/app/microsoft-remote-desktop-10/id1295203466?mt=12>
2. Download and install UCLA BOL VPN client, then connect to campus VPN per the instructions below
  - a. Instructions and download link: [https://help.bol.ucla.edu/kb\\_view.do?sysparm\\_article=kb0010924](https://help.bol.ucla.edu/kb_view.do?sysparm_article=kb0010924)
3. Open Microsoft Remote Desktop application, then:
  - a. Click the “+” icon
  - b. Select “Desktop”
  - c. Under “PC Name:” type the IPv4 address obtained earlier
  - d. For “User account:” you can leave it to “Ask when required”
  - e. “Friendly name:” field is optional, the other fields can remain as is.
  - f. Click “Add” and then you’ll see it listed under Microsoft Remote Desktop
4. Double click the newly added PC. You will be prompted for your user account. Type in ss\USERNAME and your Password, then select Continue.
5. Success. Otherwise, please contact the support desk for assistance.